

newschannel UPDATE

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Mercedes-Benz

To: All Mercedes-Benz Dealers

From: Eric Wendell

Date: June 5, 2009

Re: Extended Limited Warranty on SBC Hydraulic Units Model Year 2003-2006 Model 211; Model Year 2006 Model 219; All Model Year 230 Vehicles

The Limited Warranty on the SBC Hydraulic Unit for MY 2003-2006 Model 211, MY 2006 Model 219 and All Model Year 230 was extended from the original 4 years/50,000 miles to 10 years with no mileage limitation. The SBC Hydraulic Unit extended Limited Warranty applies to all conditions that justify the replacement of the SBC Hydraulic Unit under the standard warranty terms and conditions.

Notes:

1. Always check VMI to determine if a vehicle is covered under the 10 year / unlimited mileage extension.
2. Always close Campaign No. 2005070007 or Campaign No. 2005110001, as applicable, prior to replacing the SBC Hydraulic Unit.
3. If the vehicle is beyond the original New Car Warranty period, authorization number 090930 is required in order to submit the claim.
4. Brake fluid changes required as part of the vehicle's routine maintenance are not covered by the New Vehicle Limited Warranty or Extended Limited Warranty.

Only the following 2 damage codes can only be claimed for the justified replacement of the SBC Hydraulic Unit:

Damage Code 53 584 – Control Unit SBC, or

Damage Code 43 102 – Hydraulic Unit, Traction System (Service Threshold Reached Claims Only)

The following procedure should be followed after any applicable SBC Campaigns have been closed:

1. If the SBC Hydraulic Unit fails during the extended warranty period, the necessary repairs would be covered by warranty. If the vehicle is beyond the original New Car Warranty period, authorization number 090930 is required in order to submit the claim.
2. If the vehicle has already exceeded the original warranty mileage period and the customer has already paid to have the SBC Hydraulic Unit replaced for a reason that would be under the extension of the original New Car Warranty, they may be eligible for Reimbursement of repair costs by presenting adequate documentation as outlined in section 6.24.6 of the Policy and Procedures Manual.

See the next page for details regarding covered repairs and Damage & Operation Codes

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Repairs Associated to Service Life Checks During Normal Maintenance:

When performing US Service 13, 14 or routine maintenance on a vehicle with SBC, the service life of the SBC Control Unit **MUST** be checked. Maintenance sheets provide WIS Document Numbers and it is imperative to follow the procedures when maintenance services are performed.

If, during the Service Life Check, the SDS directs you to program the SBC control unit before proceeding, you **MUST** update the software.

Use the following Damage and Operation Codes:

Damage Code 42392 01 - Technical Retrofit (provided on SDS documentation after update)

Operation Code 02-5071 - In Addition To: ASSYST Plus, Software Sensotronic Brake Control (SBC) Check and Install If Necessary (provided on SDS documentation after update)

If, during the Service Life Check, the SDS states the service life has been reached, then replace the control unit per the SDS printout.

Use the following Damage and Operation Codes:

Damage Code 43102 D1 - Hydraulic Unit, Traction System (provided on SDS documentation)

Please code the above warranty claims with the damage and operation coding information provided on the SDS printout when submitting a claim for payment, and take note of any additional requirements that might be issued from the QEC from time to time.

SBC Hydraulic Units found to be functioning properly will be returned and the claim debited in full.

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Diagram electrohydraulic brake SBC

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